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Dear Valued Client,

REVISION OF AGRF SERVICE PRICES ON AUGUST 1ST 2009

For the past three years, AGRF has maintained service prices where possible at the same level as the previous year and as a result has absorbed the increases in service provision costs apart from those increases due to direct consumable price increases.

With the introduction of new technology platforms/services as well as market driven changes to our service mix, an extensive review of each service process and the associated operating costs has been undertaken. Taking into consideration the need to continue to deliver a broad range of latest technologies and services to academia on a cost recovery basis, some service prices will change effective August 1st, 2009. Price increases will be service dependent and this will be in the range of 6 - 12%. We intend to keep these price increases to the minimum level.

For any service delivered as part of a specific project contracted to AGRF prior to July 31st, 2009, contract prices will remain fixed until the completion of the project.

Ongoing, AGRF will endeavour to maintain current prices where possible. We appreciate your understanding of this situation and ongoing support. We encourage you to contact us (03 9321 3700) should you have any queries or concerns regarding this matter.

Yours sincerely

Susan Forrest
CEO